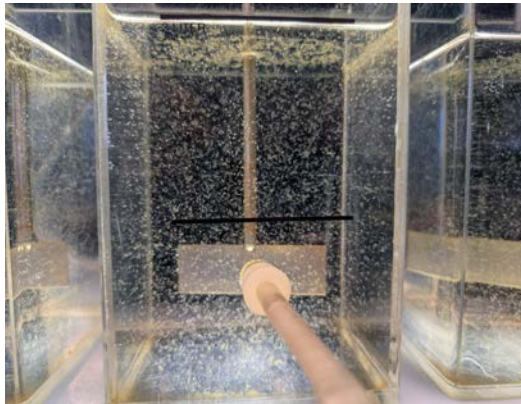




NEW CHEMICAL VENDOR

To ensure competitive pricing, Metro Water uses an annual bid process to procure chemicals. Cationic polymers must be tested prior to bid approval due to the proprietary nature of polymers. CarboNet Nanotechnologies Inc. was the



successful bidder this year and, once notified, sent a sample for jar testing. Operations staff ran jar tests on the sample and confirmed the polymer was comparable with the product currently used. Two totes of the new product will be procured to complete a full-scale trial in March. If the full-scale trial shows the same results, the vendor will be approved for the annual bid, therefore providing a more competitive market for Metro Water's cationic polymer procurement.

OZONE GENERATOR TROUBLESHOOTING

Historically, when an ozone generator failed to start, it triggered a lengthy troubleshooting process. Staff often contacted multiple individuals just to get the right information to the right person. To streamline this, Metro Water has developed a dedicated diagnostic screen that pinpoints exactly what is stalling the process. By providing clear, actionable descriptions, the process has become more streamlined. Now, anyone on site can identify the issue immediately, and give the relevant information to those who can fix it. This has drastically reduced downtime and the number of people needed to intervene.

SMPS UTAH MARKETING AWARD

Metro Water currently works with Kimley-Horn for public involvement efforts. Over the past two years, staff and members of the Kimley-Horn team have created a brand identity for Metro Water to modernize and standardize visual elements while creating a recognizable presence for the company.

In February, Kimley-Horn graphic designer, Amanda Aiello, notified staff she intended to submit Metro Water's brand identity for a local design award. Staff provided a testimony for the SMPS Utah Marketing Awards, specifically the Brand Identity category. The award focuses on the "rollout of a new graphic and marketing standard for all firm's print and/or digital collateral materials. This all encompassing category recognizes a firm's holistic implementation of a new logo, color scheme, format, and layout through firm marketing collateral; project, resume, proposal, and presentation templates; business card/stationery systems, and website/digital interface."

Ms. Aiello and the Kimley-Horn team were awarded the 2025 Brand Identity Award and plan to submit Metro Water's brand for the national award.





72-HOUR EMERGENCY KITS

In accordance with a core value of Metro Water, safety (we utilize practices that actively promote a culture of safety), staff keeps emergency supply 72-hour backpacks stocked and stored in the event of an emergency. The supply backpacks are either a small or a large pack depending on the potential needs of a departments' employees and/or remote site location. Each kit is assigned to a department as their responsibility to maintain. The Safety Team recently gathered all backpacks and standardized each one in order to update and replenish any outdated or non-useable items.

The amount and types of kits (small and large) are decided based on the needs of each department. This includes location, staff quantities, and likeliness of usage in the event of an emergency. Additional food storage is stored for departments as they see fit in addition to MRE and Freeze-dried food stocked in the kits.

The emergency kits may include some of the following items: Solar blankets, Survival kit, Life straw, Solar radio, matches, Nylon cord, Flashlight, Multi-tool, Whistle, Batteries, Poncho, MRE & Dehydrated meals, First Aid Kit, Survival guide, Sleeping bag, Electrolytes, Folding stove, Heat Cell, 100 Hr candle, Shovel, and an Emergency bivy. Additional kits are stored at remote sites such as Jordan Narrows Pump Station, 10 MG Reservoir, Terminal Reservoir and in each of the three Inspector vehicles.

FILTER GALLERY UPS

During a regularly scheduled service of the uninterruptible power supply (UPS) located in the filter gallery, the UPS failed to switch back over. This caused a momentary power "bump" that caused a few issues. Staff was able to set up a temporary solution by utilizing smaller UPSs. The larger one is on order and will be installed in June. This UPS was scheduled to be replaced next fiscal year. All of the filter controls go to this UPS, including valve controls and instrumentation data.



FEDERAL SUPPORT

Metro Water staff recently visited Washington, D.C. where they met with members of Utah's congressional delegation. The visit provided an opportunity to share Metro Water's history, its role in delivering water to the region, and the importance of continued investments in critical water infrastructure. Conversations also highlighted Metro Water's significance within the water community and the partnerships that support long-term water reliability for the Salt Lake Valley.

HUMAN RESOURCES

Service Anniversaries:

Booth Jensen, Maintenance Lead
– 5 years

James Rowell, Control Systems
Technician – 5 years